



We need  
your views!!!

# IMPORTANT:

Simply **TELL US WHAT YOU THINK** by either completing and sending back the questionnaire on the back page or by going to [www.bhyap.org.uk](http://www.bhyap.org.uk) and follow the link to our online survey.

Each person that responds either online or on paper will be entered into a prize draw, to win either:

- An iPod Shuffle
- £10 music voucher (x2)
- £10 book voucher (x2)
- £10 Pizza Express voucher (x2)

The prize draw will be made on Monday 11th May.

Brighton and Hove  
Children and Young People's

**TRUST**

# The Brighton & Hove Pledge

The Government has recently put together a list of proposals to make the care system better for young people, in a document called *Care Matters: Time For Change*. One of these proposals is that each local council should put together a Pledge (a set of promises) about what children and young people in care can expect from the council.

Brighton and Hove City Council has put together their list of promises, **and they want to know what you think about their suggestions**. At the back of this booklet is a questionnaire, which you can complete and send back. Or you can go online to [www.bhyap.org.uk](http://www.bhyap.org.uk) to have your say. In return, **there are a number of great prizes up for grabs!**

**This is really important because by having your say now, you can make a real difference to what you and others can expect from the care system.**

## 1. We will recognise your potential

By:

- Tracking your progress
- Knowing what's going well
- Looking at your options
- Providing you with role models
- Recognising your cultural needs
- Supporting you to do the things you enjoy in your free time



## 2. We will have high expectations



By:

- Knowing your strengths and interests
- Knowing what you need to improve upon
- Helping you meet your targets
- Being involved in planning your education

## 3. We will support you to succeed

By having access to:

- good childcare when you are little
- help at home and school
- extra tuition
- ICT
- good quality resources



## 4. We will recognise your achievements



By:

- Being positive and consistent
- Providing an incentive
- Helping you build on your success
- Holding an awards ceremony

## 5. We will make sure you can say what you want to say



Everyone can  
state their  
views


By:

- Listening carefully to your opinions, wishes and feelings
- Seriously considering your ideas
- Explaining our decisions

## 6. We will make sure you are able to take part in meetings

By:

- Helping you manage meetings about you
- Asking you what you want to say and how you want to say it.
- Making sure that an Independent Reviewing Officer works with you to plan your Reviews so that you feel as comfortable and involved as possible.



It's your  
life - it's your  
Review

## 7. We will make sure you have help if you want to make a formal suggestion or complaint



Complaints  
procedures  
should sort it  
out!

By:

- Making it easy to tell the council what you think and to make suggestions and complaints
- Making it easy to ask for an Advocate to help you
- Taking your suggestions and complaints seriously and thoroughly investigating them
- Tell you what we are going to do about them

## 8. We will make sure you can tell senior officers and elected members what you think about the services you receive

By:

- Inviting you to take part in the Brighton & Hove "Listen Up Care Council"
- Giving you the chance to put your ideas and opinions directly to the Big Bosses (the Director and Lead Member for Children's Services)




Help the bosses  
understand

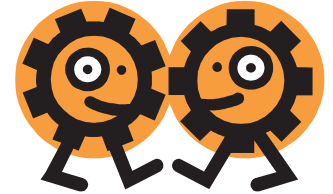
## 9. We promise to keep you safe

By:

- Making sure you have a social worker and that you know how to contact him or her
- Making sure that your social worker visits you regularly and has time to listen to any worries that you might have
- Making sure you have an up to date Care Plan that spells out what you need
- Finding carers for you who will look after you if you can't live with your family
- Keeping you in touch with people who are important to you




Everyone needs to feel secure



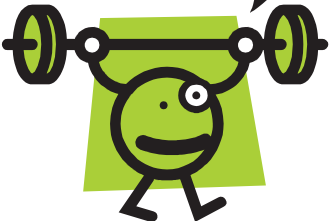
## 10. We will support you to be physically fit and well

By:

- Listening to your concerns and working with you
- Knowing what you need and making plans for improvements
- Offering advice and support
- Offering appointments when you need them
- Tracking your progress
- Supporting you to take part in sport, activities and outings that you enjoy




Everyone can feel healthy



## 11. We will support your emotional health and well being

By:

- Helping you to understand your own life story
- Listening to your worries
- Working with you so that you have the support you need
- Supporting you to take part in sport, activities and outings that you enjoy



Everyone needs support at times



## And when you are older.....

### 12. We will support you into independence

By:

- Ensuring you have high quality 16+ information, advice and guidance
- Helping you consider job, apprenticeships, college or university options
- Giving you financial assistance with training and further education
- Making sure you have an allocated Personal Adviser



### 13. We will help you to live independently

Your place  
or mine?



By:

- Making sure you are ready
- Helping you find a good place to live
- Offering you a place of your own
- Supporting you with rent and deposits

### 14. We promise to help you be healthy as you become older and more independent

By:

- Helping you to use health services
- Providing you with information and practical help on how to keep yourself well
- Supporting you with sexual health needs
- Helping you - if you smoke - to give up when you are ready to
- Work with you if you use alcohol and /or drugs to find the help that you need

Everyone can  
make good  
choices

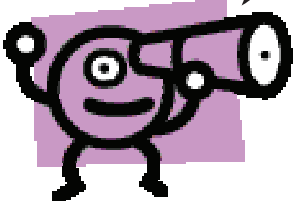


### 15. We will continue to watch out for you

By:

- Making sure you have a Pathway Plan that sets out what help and support you will get as you become an adult and move out of Care
- Making sure you have a named worker who will stay in touch with you until you are at least 21
- Not moving you out of your care placement until you are ready for that

Give us a  
wave!





# Tell us what you think...

...we want to know what you think about these promises. For each promise we would like you to answer three questions on a scale between 1 and 5 by simply selecting the star [with a tick] that shows what you think:

**1 = NO/Strongly disagree    5 = YES/Strongly agree**

Remember you can complete this survey online by going to [www.bhyap.org.uk](http://www.bhyap.org.uk) or simply complete this paper copy and return it in the envelope provided.

## 1. We will recognise your potential

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 2. We will have high expectations

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 3. We will support you to succeed

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 4. We will recognise your achievements

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 5. We will make sure you can say what you want to say

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 6. We will make sure you are able to take part in meetings

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 7. We will make sure you have help if you want to make a formal suggestion or complaint

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

## 8. We will make sure you can tell senior officers and elected members what you think about the services you receive

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

For each promise we would like you to answer three questions on a scale between 1 and 5 by simply selecting the star [with a tick] that shows what you think:

**1 = NO/Strongly disagree 5 = YES/Strongly agree**

### 9. We promise to keep you safe

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

### 12. We will support you into independence

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

### 10. We will support you to be physically fit and well

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

### 13. We will help you to live independently

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

### 11. We will support your emotional health and well being

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

### 14. We promise to help you be healthy as you become older and more independent

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

### 15. We will continue to watch out for you

Do you understand the promise? ★ ★ ★ ★ ☆  
Do you agree with the promise? ★ ★ ★ ★ ☆  
Is there anything missing? ★ ★ ★ ★ ☆

If yes, what?

Don't forget, by returning this questionnaire in the envelope provided to "YAP", you could win:

An iPod Shuffle

£10 Music voucher x 2

£10 book voucher x 2

£10 Pizza Express voucher x 2

All names will be entered into a prize draw, which will be drawn **on Monday 11th May**.

For more information or if you have any questions please contact Tony or Claire on 295510 or [tony@bhyap.org.uk](mailto:tony@bhyap.org.uk) or [claireb@bhyap.org.uk](mailto:claireb@bhyap.org.uk)

Name:

Age:

Email Address:

Contact Number: